

WELCOMING YOUR NEW RUG

UNPACKING INSTRUCTIONS

#1 NEWLY MANUFACTURED RUG

Photo shown is a rug laying flat immediately after production and prior to packaging and shipping.



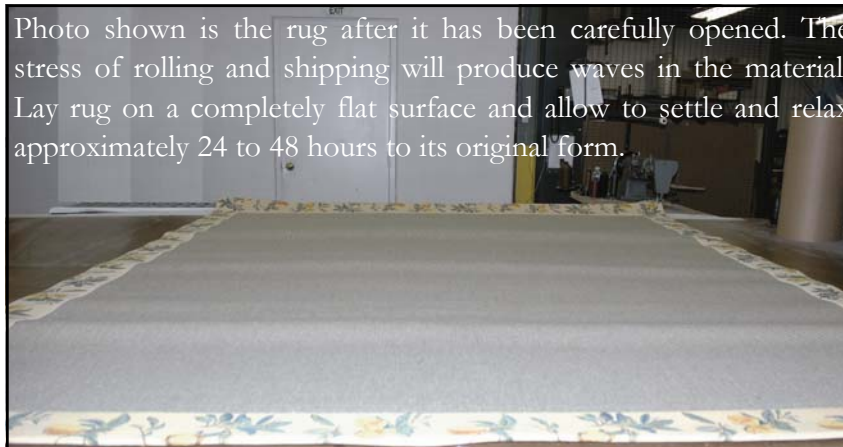
#2 PACKAGED RUG

Photo shown here is the rug that is carefully rolled on a core and wrapped in plastic to protect it during shipping.



#3 UNROLLED RUG

Photo shown is the rug after it has been carefully opened. The stress of rolling and shipping will produce waves in the material. Lay rug on a completely flat surface and allow to settle and relax approximately 24 to 48 hours to its original form.



#4 TRAINING THE CORNERS OF YOUR RUG

For packaging, rugs may be rolled face in or face out, depending on the border application. Photo shown illustrates how to train the rug if the corners are not laying flat. Lay rug on a flat surface and loosely fold the edge under. Allow 24-48 hours for rug to train.



#5 BEAUTIFUL RELAXED NEW RUG

The rug will lay flat after it is allowed to settle and relax to original form. Allow approximately 24-48 hours before placing furniture on it.



#6 DO NOT PULL YOUR RUG BY THE BORDERED EDGES, DAMAGE MAY OCCUR.

Natural fiber floorcoverings are woven from plant and animal fibers and tend to have irregularities that are considered normal because they occur in nature. Weave and shading irregularities are inherent in the fiber and the manufacturing process, so you should expect to find them. What you will not find anywhere is a *perfect* natural fiber floorcovering. However, these irregularities give the distinctive, interesting character that makes each natural fiber rug unique.

WHAT CHARACTERISTICS DO NATURAL FIBER RUGS HAVE?

PLUGS - The fibers that have to be tied off in the manufacturing process.

SPROUTS - Some fibers, such as seagrass, are short fibers. During handling, they sprout. Clipping sprouts is recommended.

BOWING AND VARIATION IN LOOP SIZE - This is quite common. Bowing tolerances vary per product. Contact your supplier for information.

COLOR CHANGES - All natural fibers change. Dyed fibers eventually return to their original shade. Avoid exposing your carpet to direct sunlight.

EXPANSION AND CONTRACTION - The hygroscopic nature of natural fibers means that they adjust to environmental conditions. They are constantly moving.

COLOR VARIANCE - Your sample may not match your shipment. Color differences are more significant with natural fibers than synthetic ones due to growing seasons, soil conditions, moisture and other factors that occur in nature.

FOR INDOOR USE ONLY - Natural fibers should not be used in areas where moisture is present or ventilation is inadequate.

RESIDENTIAL USE - Natural fiber products are recommended for residential use only unless otherwise specified.

Newly opened rugs with latex backing may have the scent of ammonia. This will dissipate within 24 to 48 hours.

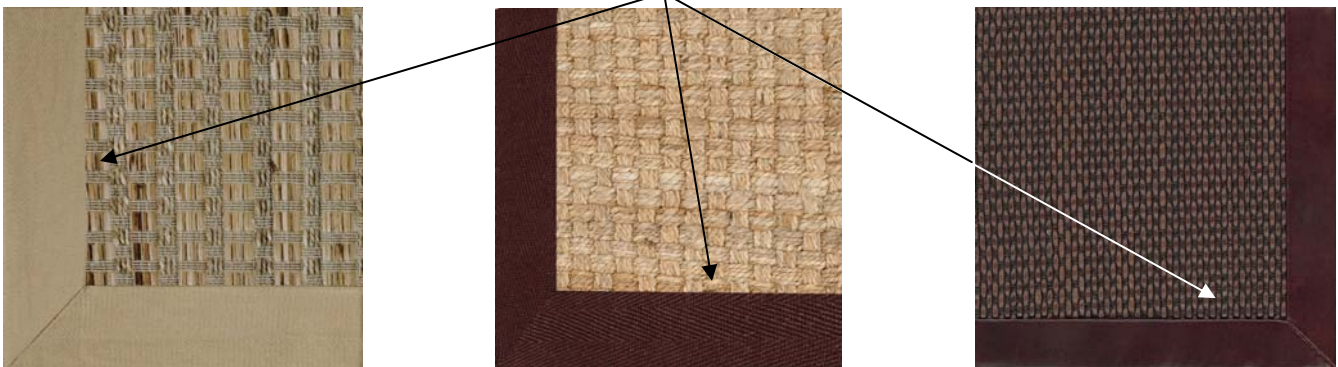
GENERAL CHARACTERISTICS OF BORDERED AREA RUGS

All rugs are individually custom fabricated from broadloom carpet rolls.

Cuts are generally made by following the valley of the ribs and along the 'buried' thread. Rugs can be slightly out of square when cut due to the natural imperfections of the roll.

Some materials have greater bowing or skewing than others due to the nature of the material. Rugs made from these materials will be cut as square as possible, and may require 'jumping ribs'. This is not a border application error.

Photo examples of natural product skewing and border jumping ribs.



Pattern may be horizontal or vertical due to the size of the rugs or the material.

In some areas backing may not extend to the edges of the rug to achieve the exact size.

Never pull rugs by the border.

Rugs may be rolled face in or face out depending on border application. Rugs with hand sewn mitered corners will usually be rolled face in to reduce stress on the miter.